



City of York Council Annex B – Key Measures

May 2013

Create Jobs and Grow the Economy

Workforce and Economic Talent

York has been highly ranked by independent sectors for its workforce and economic talent.

- Ranked 1st for Human resources (MJ and Local Futures, 2013)
- 2nd for Talent (The Santander Towns and Cities Index, 2013)
- Top City for Labour Market (MJ and Local Futures, 2013)
- The percentage of pupils achieving 5+ A* - C at GCSE (or equivalent) has increased from 59.1% in 2010/2011 to 62.1% in 2011-2012. These figures are higher than the regional and national percentages and have increased to 62.7% in January 2013 showing further improvement.
- The number of apprentices increased from 1492 in 2010 -2011 to 1663 in 2011/12 with success rates above the national rates
- York's Employment Rate has increased since 2011 to one of the highest in the country (Centre for Cities, 2013)
- York's Self Employment rate has increased to above the regional and national average since 2011 (ONS)
- York's Job Seekers Allowance Claimants have decreased by 267 since May 2011, and York's is one of the least affected cities in the country for change throughout the economic downturn. (Centre for Cities, 2013)
- Youth Jobs Seekers Allowance Claimants have reduced by 120 since May 2011, with York is one of the least affected cities in the country for change despite the economic downturn. (Centre for Cities, 2013)
- Long-term claimant count rate remains low (Centre for Cities, 2013)
- York is now one of the top ten cities for positive change in real wages (Centre for Cities, 2013)

Improving Business and Enterprise

- York is now one of the top ten local authority areas outside London to locate a business (Ranked 5th) (MJ and Local Futures inward Investment guide, 2013)

- York now has its highest number of businesses on record – 8010 (2012, ONS)
- Business Survival Rates have improved and are now higher than the regional and national average (ONS)
- The Business start-up rate change for York has increased at a faster rate than that of the Leeds City region and the York and North Yorkshire average between 2008 and 2012(BankSearch UK Ltd). There were 2767 Business Start-ups since May 2011 (BankSearch UK Ltd, February 2013)
- York has an improving private sector/public sector jobs ratio (Centre for Cities,2013) with an improving proportion of Knowledge Intensive Service jobs (Centre for Cities 2013)
- Creative Businesses make up an average of 18% of Business Start-ups (BankSearch UK Ltd)
- The council delivered business engagement to 370 companies between March 2012 and March 2013 for potential investors and existing businesses
- Vacant shop rates stand at 5.8% in March 2013 compared to 8.16% at March 2012.
- 16th of 74 for Enterprise (Santander, Towns and Cities Index, 2013)
- Ranked number 1 for Quality of Life (MJ and Local Futures inward Investment guide, 2013)

Get York Moving

Buses (current data is provisional)

- Park & Ride bus journeys are on an upward trend - up 6.2% on the previous year. 4.3m in 2012-13 compared to 4.06m in 2011-12. This equates to an increase of a million journeys since 2007-08.
- Bus journeys originating in the authority area (excluding P&R) are on a downward trend. This still represents 9.25m journeys at year end 2012-13 but the predicted drop is 9% on 2011-12.

- In 2009-10 the percentage of bus services running on time was 67.7%, placing York in the bottom quartile for Yorkshire and the Humber. York's position has improved considerably and is currently 81% for 2011-12.
- In 2009-10 the excess waiting time for bus services was 2 minutes, placing York in the bottom quartile for Yorkshire and the Humber. York's position has improved considerably and is 0.8 minutes for 2011-12.

Traffic

- The number of people killed or seriously injured in road traffic accidents from January to December 2012 is 51. This represents a downward trend. The number for children under 16 is 4. Data is also collected against mode of transport e.g. cyclist, motorcyclists, pedestrians. (All current data is provisional.)
- Traffic volume and traffic speed data is currently being reclassified by the DfT with the first data due in September 2013.
- In the Big York Survey 2012 the issue that respondents thought most needed improving was traffic flow (54 %).

Cycling

- York is the UK's 3rd cycling city with 25% of adults cycling regularly (Oxford 28% and Cambridge 47%).

Travel planning

- A travel planning network conference was held in December 2012 and contact has been made with 80 businesses.
- Personal travel planning is now underway in Clifton and Rawcliffe. It will be rolled out to other parts of the city in due course.

Building Strong Communities

Community Engagement

- The 2012 Big York Survey showed that 29% of residents agree they can influence decisions in their local area.
- 87% tenants' satisfaction with council as a landlord, slightly down from the 88.5% the previous year.

Stronger Voluntary Sector

- Nearly half of respondents to the 2012 Big York Survey gave unpaid help in the last 12 months, with about one third doing so at least once a month.
- 29% of respondents felt the council and its partners were doing well in promoting involvement in community based work.

Healthier Sustainable Communities

- 87% of respondents to the Big York Survey thought they were healthy, higher than the 79% in the Place Survey (2008).
- 42% of respondents to the Big York Survey felt the council and its partners were doing well with providing community facilities and 40% for promoting healthy lifestyles.
- As of Dec 2012 visits to swimming and sport centres was nearly as high as 2011. Visitors to libraries in the same period were down by 4%
- The percentage of tenants evicted as a result of rent arrears was 32 this year, back to a similar level as 2008/09. This reflects the economic environment and benefit cuts. A number of those evicted had had warrants repeatedly set aside by the courts in the past but continued to fail to meet the judgements by the court.
- Homeless households in temporary accommodation at March13 was 99, although this represents an increase from the position in March last Year (93) and exceeds our ambitious target of 85 .Nationally there has been significant increases in homelessness and number in temporary accommodation.
- Households for whom positive action has prevented homelessness is down to 746 March13 compared to 993 in 2011-2012 (exceptionally high

numbers). In part this is due to increased difficulty in accessing private rented sector, but it exceeds the target of 696.

- A snapshot December 2012 showed that the number of people sleeping rough on a single night was 8 compared to 2 for the same period last year. After remaining fairly consistent for the last 5 years the latest figure reflects a significant increase, in line with the national trend.

Safer Inclusive Communities

- The first eleven months of data available suggest that crime continues to reduce and is predicted to be between 9 - 10% lower. York is predicted to see the largest fall in crime of the seven local authorities in the North Yorkshire Police area.
- Acquisitive crime in 2012-13 was 20% lower (372 crimes) than the previous financial year. York has seen significant improvement in its position within its family group with York now sitting in 6th place compared to 12th place at the start of the financial year.
- Levels of violent crimes in York amounted to 189 crimes fewer in 2012-13 than the previous year, equating to an 8% reduction. York is currently in 9th place within its family for violent crime, this is an improvement from 12th place at the start of 2011.
- Levels of violence and damage crimes within York's Cumulative Impact Area (City Centre) and the city centre continue to reduce. Violent crime was 14% lower in 2012-13 equating to 64 crimes and damage was 9% lower equating to 8 crimes.
- Levels of hate crimes / incidents have dropped in 2012-13 with 14 fewer cases. 2012-13 will be the third year in a row where the level of hate crime recorded has reduced.
- The total number of "domestic" incidents has risen by 12% to 2476 incidents in 2012-13. The number of incidents classified as a repeat has risen from 23% of all incidents to 34% of all incidents.
- Levels of police recorded anti-social behaviour calls for service in York have reduced for the third year running. In 2012-13 there were 2169 fewer calls for service equating to a 17% reduction.
- The level of criminal damage in 2012-13 was 13% (266 cases) lower than last year. All types of criminal damage fell, with the biggest reduction seen in the criminal damage to vehicles category.
- Data on Noise incidents shows that there were 1625 incidents in 2012-13 compared to 1833 cases in the previous year, a drop of 11% in

incidents. This is the fourth year in a row that noise incidents have reduced.

Communities where young people can flourish

- The number of visits to the Shine web page at the year end was 25,455 an increase of 2,443 on last year.
- The difference in percentage points between pupils eligible for free school meals and those who are not, achieving Level 4 in English and Maths at KS2 improved in 2012 to 27% compared to a 32% gap the previous year. The difference at KS4 improved to 29% from 33% the previous year. The gap for both these indicators is better than national proportions showing we are narrowing the gap.
- The number of 16-17 year olds accepted as homeless has reduced by 90% from 20 to 2 as at March 2013 as a result of Howe Hill for Young People opening.
- Data on first time entrants in to the youth justice system is now available up to quarter 3 of 2012/13. The number of first time entrants continues to decline in York year on year.

Improved Community Infrastructure

- 115 new affordable homes were built in 2012-13. The council provided incentives to households wanting to 'downsize' and free up larger affordable homes, and agreed a package of incentives to Get York Building to encourage new development.
- Homeless households in temporary accommodation decreased to 99 compared to 109 the previous year.
- Households for whom positive action has prevented homelessness is down on the exceptionally high numbers in 2011-2012, and is not expected to hit target.
- At March 2013, 35 empty properties were brought back into use. The excellent performance figures reflect the work of the new Empty Property Officer.

Protect Vulnerable People

Providing great facilities that support high quality care for people with dementia and other needs

- Timeliness of social care packages increased from 88.6% in 2011-12 to a current level of 91%.
- 70% of customers leaving Reablement service with lower, or no support package against a target of 60%.
- Child protection cases reviewed within timescale above 90% against a target of 92%.

Investing in services to support people in the community

- The engagement of the Traveller community in children's centres has:
 - registered and reached 100% of travellers aged 0-4.
 - engaged with 69% of travellers aged 0-4.
 - reached 91% of Traveller families.

Operating effective safeguards to protect vulnerable adults and promoting individual budgets

- Adults with learning difficulties in employment increased from less than 8% in 2010-11 to currently more than 20% against a target of 10%.
- Numbers of Personal Budgets remains steady and above the Government's new target of 70% (73.11% in March).
- The 13% increase in those with Warden Call and Telecare Packages show how investment is providing good prevention services to keep people safe and independent in their own homes.
- Provisional figures for Looked After Children show numbers have reduced to 243 from the beginning of the year when it was 251, this is an indication that early intervention work is starting to impact with a significant reduction in new entrants, and a third less legal applications, previous estimates were showing numbers were in line to rise to 290 by the end of the year.
- Outcomes for Looked After Children at Key Stage 2 were above those targets set for those children.
- 100% of care leavers are in suitable accommodation.
- The number of Early Years settings receiving good and better Ofsted judgments increased from 80% to 88%.
- For the third year in a row there was a 100% completion of (including

and excluding exceptions) final statements of SEN.

Supporting families

- Troubled Families who are eligible for Payment by Results on achieving the agreed outcomes set by government achieved the target of 90.
- Numbers attending parenting programmes exceeded the target of 380 with 485 attending.

Protect the Environment

Climate change and reduced carbon emissions

- York's CO2 emissions for 2010 were 5.6t CO2 per person compared to 8.7 for Yorkshire and Humber, and 7.4 for England.
- The council **has** exceeded by 3% its own target to reduce carbon emissions by 25%.
- 11 businesses signed up to the Eco Stars fleet recognition scheme (target 20 by 31 March 2014). CYC is now a member as well.

Air Quality

- All 8 of the Air Quality monitoring points set up in relevant locations have seen a fall in 2012 for the average annual mean Nitrogen Dioxide. 4 of the points are now below annual mean objective of 40 micrograms and the point on Rougier/George Hudson Street has seen reduction below the more serious breach level of 60 micrograms.
- Low emission vehicles have been introduced in CYC fleet, licensed taxis and buses operating in York. Currently there are 9 City Car Club hybrid vehicles block-booked for CYC during office hours.

Renewable energy

- Between April 2010 and December 2012, 1,430 feed in tariff installations were registered in York. This equated to a total installed capacity of 4.9MW of energy.
- Photovoltaic panels were installed on over 400 council homes with a target of a further 380 homes. Air source heat pumps installed in 7 council homes funded by Renewable Heat Premium Payment grant.

Green Deal Potential

- LCR Green Deal Model may result in 615 – 1,230 homes, in the first three years of the scheme, being offered a Green Deal.
- The council will continue to offer free cavity wall and loft insulation through CERT programmes until June 2013. Between September and December 2012 there were 1,014 customer referrals and 96 measures installed.

Conservation and heritage management

- The percentage of conservation areas with an up to date character appraisal met the challenging target of 26% in 2012-13, an increase from 23% in 2010-11.
- The active management of local sites to improve bio-diversity increased to 46% in 2011/12, from 38% in 2010-11.
- 81% of York residents believed the council is doing well in preserving York's Heritage (BYS 2012)

Waste Services

- Cost of landfill tax was up 11.4% in 2012-13. Despite continuing decreases in landfill tonnages the landfill tax bill continues to increase with increases in landfill tax per tonne
- Provisional figures for tonnage of household waste collected has improved by over 4% from last year's position and hit target.
- Provisional figures show a 2.5% decrease from last year in tonnage landfilled, but this remains marginally above the target.
- Provisional year end figures show a slight decline from last year's result, for waste recycled, reused or composted missing the improvement target. DEFRA reported in February provisional quarterly figures for the first quarter of 2012-13 just 42.9% of household waste was recycled in the twelve months to June 2012. This was virtually the same as was achieved in the 2011-12 financial year (42.8%). There seems to be a plateau effect taking place in recycling nationally mirrored within York.

Core Capabilities:

Ensure high levels of Income Collection and Debt Management:

- The percentage of Council Tax collected in year has increased from 97.89% in 2011/12 to 97.94% in 2012/13.
- The % of NNDR collected in year has remained stable at 98%.